

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of)	
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B. Reilly BARRY et al.)	Group Art Unit: 3621
)	
Application No.: 09/159,503)	Examiner: J. Murdough
)	
Filed: September 24, 1998)	Confirmation No. 5202
)	
For: INTEGRATED BUSINESS SYSTEM)	
FOR WEB BASED)	
TELECOMMUNICATIONS)	
MANAGEMENT)	

U.S. Patent and Trademark Office
Customer Window, Mail Stop Amendment
Randolph Building
401 Dulany Street
Alexandria, VA 22314

Sir:

In response to the Office Action dated September 29, 2008, Applicants amend the above-identified application as follows.

Amendments to the Claims begin on page 2 of this paper.

Remarks begin on page 10 of this paper.